

WORKFORCE DEVELOPMENT.



Develop a stronger, qualified workforce.

CONNSTEP provides hands-on consulting services with assessments and training programs that focus on developing your employees. We can help you meet your company goals while improving the skill sets and productivity of your workforce. Our workforce development training programs provide vital skills in Lean continuous improvement, quality management, and employee engagement that raise the performance levels of your workers.

Your newly trained staff return to your company with the knowledge and experience to teach others. For example, the principles of Lean thinking and continuous improvement initiatives. Spreading the learning to their team helps your organization achieve progress and sustain meaningful advancements. We can deliver training on-site at your facility or through our many seminars and courses.

WHO WE ARE

At **CONNSTEP**, we provide business consulting services that focus on identifying opportunities for growth, improving productivity, and ensuring our clients remain competitive in evolving market conditions.

We are focused on helping small and mid-sized manufacturers generate business results and thrive in today's technology-driven economy.

Workforce Development Services

CONTINUOUS IMPROVEMENT CHAMPION CERTIFICATION (CICC)

This course helps participants develop the skills necessary to implement Lean principles and practices and includes a mentored Lean project designed to produce ongoing ROI results.

HUMAN RESOURCES TRAINING & SERVICES

From leadership development to change management to staff morale and recruitment, we create strategies and processes that keep our clients ahead of the pack.

QUALITY ESSENTIALS PROGRAM (QEP)

The QEP addresses the growing need to enhance the knowledge of quality principles among skilled manufacturing workers. Each workshop is held once a week over a consecutive five-week period.

TRAINING WITHIN INDUSTRY (TWI)

A timeless and practical tool, especially in the mass production setting, for supervisors and team leaders. TWI helps with employee conflict resolution, facilitates greater speed to market, and removes waste associated with training time.

AEROCISION

Chester-based AeroCision, a quality aerospace machining company, participated in CONNSTEP's proprietary Continuous Improvement Champion Certification (CICC) program to provide training that allows their team to work together systematically towards their Lean enterprise goals. The value stream mapping tool was an instrumental part of helping with their growth strategy. In mapping out its value stream, AeroCision brainstormed with teams from every department on ways to improve inspection time and load leveling its production process.

Another CONNSTEP Success Story



"Attending CONNSTEP's CICC program inspired me to think outside the box in terms of different methods for time saving and to make more meaningful ROI suggestions for AeroCision's capital investments. The Lean training I received from CONNSTEP really opened AeroCision's eyes to a new, cost-effective, high quality step up the chain."

SEAN MORRISSEY, PRODUCTION MANAGER
AeroCision, Chester, CT



Results for AEROCISION

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**JOBS CREATED
& RETAINED**

\$700K

**COST & INVESTMENT
SAVINGS**

\$5M

**INCREASED
SALES**

\$2.2M

**INCREASED
INVESTMENTS**